



**Volunteer Questions and Answers for  
Influx of Patients to Emergency Department  
Full Scale Exercise/Drill  
Friday, December 7, 2018 from 8 a.m. – 11: 45 a.m.**

**Q: What is an influx of patients drill?**

A: All hospitals are required to conduct an annual full scale exercise (FSE) drill to test capabilities for a surge of patients who arrive to our Emergency Department for care in cases of emergencies (example: pandemic flu, mass casualty event). This is important so that the hospital can identify what processes work well and need to be improved upon so that we can respond to a real life scenario and meet our community needs.

**Q: What will be my role as a volunteer for this drill and do have to “act?”**

A: You will represent a patient who is pre-identified as having a critical, moderate or minor injury. You will be registered as a fake patient in our system and we will track your activity and movement through designated overflow areas of the hospital. You will not have to “act.”

**Q: How do I sign up if I’m interested and what is the schedule?**

A: Simply email or contact LuJean Odle at (303) 425-8547 or [lujean.odle@sclhealth.org](mailto:lujean.odle@sclhealth.org) if you are interested **no later than Friday, November 30, 2018.** Below is the schedule:

Schedule: Approximate times listed below	Location: SCL Health Lutheran Medical Center 8300 West 38 <sup>th</sup> Ave. Wheat Ridge, CO 80033
<ul style="list-style-type: none"><li>8 a.m. – 8:30 a.m. Volunteer Registration</li><li>Donuts, juice and coffee provided</li></ul>	Learning Center 4 & 5 – <b>Enter through door #2 and proceed to the second floor</b>
<ul style="list-style-type: none"><li>8:30 – 8:45 a.m. – Volunteer Briefing</li></ul>	Learning Center 4 & 5
<ul style="list-style-type: none"><li>8:45 a.m. LuJean, Volunteer Coordinator, escorts volunteer patients to ED</li></ul>	Emergency Department
<ul style="list-style-type: none"><li>8:45 a.m. Patient Surge Drill begins</li></ul>	Emergency Department
<ul style="list-style-type: none"><li>11:15 - 11:45 Volunteer debrief/ “Hot wash”</li></ul>	Learning Center 4 & 5
<ul style="list-style-type: none"><li>11:45 Volunteers dismissed</li></ul>	

**Q: Are there any requirements for volunteers?**

A: Be willing to walk throughout the LMC hospital from one unit to another (Example: Learning Center to Emergency Department and then Emergency Department to GI Lab). Please let us know how we can accommodate any special needs.